



Instructions for the payment of deposits and rental at MU halls of residence in the 2017/2018 academic year

I. General information – SUPO account activation

1. The reservation deposit and all services associated with accommodation are to be paid for exclusively through the accounting record system SUPO
<https://inet.muni.cz/app/supo/info>
2. The operation of the SUPO system is subject to the internal regulations of MU.
3. **Students must activate a personal account in the SUPO system.**
4. Activation of SUPO account consists of two steps:
 - it is necessary to express an agreement to the conditions of operation of SUPO
<https://inet.muni.cz/app/supo/aktivace> - SUPO account is **activated**
 - it is necessary to pay at least the minimum of stipulated financial sum – SUPO account is **active**

In case of accommodation, the minimal financial sum needed for SUPO activation equals to the amount of reservation deposit, possibly to the first payment of accommodation services. Variable symbol and account number can be found on students' SUPO account statements
<https://inet.muni.cz/app/supo/vypis>.
5. **It is essential to activate a SUPO account in order to make use of accommodation services at MU halls of residence.**

II. Payment of the reservation deposit – existing students

6. Students who have reserved a bed (agreed accommodation in advance) at MU halls of residence **are obliged to pay a reservation deposit to the amount of 1,000 CZK.** Their reservation of a bed will be cancelled if they do not pay the reservation deposit. The reservation deposit can be paid for through SUPO account.
7. In case a student does not have an active SUPO account, **the account should be activated as soon as possible – viz General information – SUPO account activation, article I**
8. Reservation deposit **is due for payment 10 days after bed reservation.**
9. Students are obliged to pay the deposit by means of a one-off payment order, by a cash deposit to MU account or by SUPO "cash point" (bankovník) so that the amount of money would be credited on MU account at the latest till the maturity date.
10. Reservation deposit will be handled with in accordance with Article V, paragraph 2 of Accommodation contract.

III. Payment of the reservation deposit – incoming 1st year students

11. Students who have reserved a bed at MU halls of residence are obliged, in accordance with the Accommodation Contract, to pay a reservation deposit to the amount of 1,000 CZK. Their reservation of a bed will be cancelled if they do not pay the reservation deposit. The payment can be made only through SUPO.
12. Reservation deposit **is due for payment 10 days after bed reservation.**
13. **At first, students must activate a personal account in the SUPO system – viz General information – SUPO account activation, article I**
14. Having activated SUPO account, students send the set amount of money by one-off payment order or by cash deposit to MU account so that the amount of money would be credited on MU bank account at maturity day.

IV. Payment of halls rental

15. Payment of halls rental is carried out through SUPO account in the following ways:
 - One-off payment order
 - Cash deposit to MU account
 - SUPO "cash point" ("bankovník")
16. Any surplus arising in extraordinary cases will be handled in accordance with the guidelines relating to the operation of the SUPO system.
17. Accommodation fee is payable in current month in the term, which is set in SUPO timetable <https://inet.muni.cz/app/supo/harmonogram?app.setlang=EN>. If the accommodation start date is other than the 1st day of a month, the accommodation fee is payable on the 10th day from the real start date of accommodation.
18. **In September the hall rental will be due on 27th September 2017.** The first payment consists of accommodation **deposit to the amount of monthly halls rental (deposit for the last month) plus halls rental and services for the proportionate part of September minus the reservation deposit of 1,000 CZK.**
19. Concerning students who start their accommodation earlier than on 16th September, they are supposed to pay the rental fee within 10 days from the date of their checking in.
20. Further payments of halls rental will in all cases be due for payment on the 10th day of the month or on the 10th day from checking in at the halls of residence (should this occur during the course of the month).

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