

**Instruction of the Director of the Accommodation and Catering Services
of Masaryk University 6/2018**

**Instructions for the payment of deposit and rental at Masaryk
University halls of residence**

(valid from 1st May 2025)

Article 1

Subject of adjustment

The Guideline sets out the rules for the payment of bail and dormitory fees in MU's dormitories.

Article 2

General information – SUPO account activation

- (1) The reservation deposit and all services associated with accommodation are to be paid for exclusively through the accounting record system SUPO
<https://inet.muni.cz/app/supo/info>
- (2) The operation of the SUPO system is subject to the internal regulations of MU.
- (3) **Students must activate a personal account in the SUPO system.**
- (4) Activation of SUPO account consists of two steps:
 - it is necessary to express an agreement to the conditions of operation of SUPO
<https://inet.muni.cz/app/supo/aktivace> - SUPO account is **activated**
 - it is necessary to pay at least the minimum of stipulated financial sum (50 CZK) – SUPO account is **active**Variable symbol and account number can be found on students' SUPO account statements <https://inet.muni.cz/app/supo/vypis>.
- (5) **It is essential to activate a SUPO account in order to make use of accommodation services at MU halls of residence.**

Article 3

Payment of the reservation deposit – currently accommodated students

- (1) Student who have reserved a bed (agreed accommodation in advance) at MU halls of residence **are obliged to** pay the reservation deposit equal to the sum of 2000 CZK and 30times the daily rate of the dormitory fee.
- (2) The new reservation deposit **is due in 5 days after bed reservation, if the student don't pay it in time, the reservation will be cancelled.**
- (3) If the student pays the dormitory fee by direct debit and the reservation deposit is due on a different date than the period of the dormitory fee collection, the reservation deposit must be paid by one-time bank transfer, by credit card through the SUPO payment gateway or by QR code in SUPO - it is collected only once a month.
- (4) Students, who do not have a collection-enabled account number on SUPO, must pay the reservation deposit by a one-time bank transfer or cash deposit to the MU account so that the amount is credited to the MU account no later than the due date.
- (5) Reservation deposit will be handled with in accordance with Article III, paragraph 10 of Accommodation contract.

Article 4

Payment of the reservation deposit – new check-in erasmus and degree students

- (1) Students who have reserved a bed at MU halls of residence are obliged, in accordance with the Accommodation Contract, to pay the reservation deposit equal to the sum of 2000 CZK

and 30times the daily rate of the dormitory fee. Their reservation of a bed will be cancelled if they do not pay the reservation deposit. The payment can be made through SUPO.

- (2) Reservation deposit **is due in 5 days after bed reservation.**
- (3) **Immediately after reservation, students must activate a personal account in the SUPO system – see General information – SUPO account activation.**
- (4) Having activated SUPO account, students send the set amount of money by one-time bank transfer, by cash deposit to MU account or by credit card through the SUPO payment gateway: https://inet.muni.cz/app/supo/platba_kartou?app.setlang=EN, so that the amount of money would be credited on MU bank account at due date.
- (5) Reservation deposit will be handled with in accordance with Article III, paragraph 10 of Accommodation contract.

Article 5

Payment of the halls rental

- (1) Accommodation fee + services related to accommodation are payable in current month in the term, which is set in SUPO timetable:
<https://inet.muni.cz/app/supo/harmonogram?app.setlang=EN>
- (2) If the accommodation start date is other than the 1st day of a month, the proportionate part of the accommodation fee is payable on the 10th day from the real start date of accommodation.
- (3) Payment of halls rental is carried out through SUPO account in the following ways:
 - a) Direct debit with collection-enabled account number on SUPO with sufficient limit
 - b) One-time bank transfer
 - c) Cash deposit to MU account
 - d) Credit card in SUPO
 - e) QR code in SUPO
- (4) Other methods of payment to SUPO, setting up direct debit permits and payments from abroad are detailed on the SUPO website
<https://inet.muni.cz/app/supo/info?zalozkyMain=platby>
- (5) Current report of payments is found in the SUPO account statement
<https://inet.muni.cz/app/supo/vypis>

Article 6

Final Provisions

- (1) This guideline governs the payment of deposits for accommodation booked for the academic year 2025/2026 and the payment of accommodation fees from the entry to the accommodation for the academic year 2025/2026.
- (2) By the interpretation of the individual provisions of the Instruction, I entrust the accommodation manager.
- (3) This instruction shall enter into force on the day of its publication.
- (4) This instruction becomes effective on May 1st, 2025.

Brno, 24th April 2025

Bc. Kamil Kulíšek
Director of Accommodation and
catering services